



My Staffs App - Advice & Support

Your latest Smart Alert.

The police are often asked for advice and support, and there is often expectation from members of the public for us to provide all of the answers. We are not always best placed and are not always the right service to answer some of these questions.

MyStaffs is an online portal for people to access all sorts of services - council, police, fire and voluntary services, where members of the public can report issues such as abandoned vehicles, road defects, fly tipping, noise complaints, etc., and also pay fines, and find all sorts of advice and information for themselves.

Drug and alcohol advice

- Benefits support
- Domestic abuse service and support
- Mental health support
- Voluntary and charitable organisations
- Things to do – Leisure activities, community groups, lunch clubs
- Volunteering, community, befriending groups and activities
- Housing, financial, and legal advice
- Health and wellbeing services
- Children's services
- Parenting services
- Keeping safe and crime prevention advice

This tool offers a multitude of services easily accessible in one place. We encourage familiarisation and use of this application, as it can provide you with lots of information to support and services across Staffordshire. Please signpost and encourage members of the public to use this online service too which can be easily downloaded as an App to any mobile device. It can assist us to help people in accessing help and support for themselves at the earliest opportunity, enabling them to feel safe and supported, which is important for all citizens but especially those who are most vulnerable.

If you need to reply regarding this message, click on this email address:

nw@staffordshire.pnn.police.uk

Regards,

Lydia Hooley

Community Engagement Officer

Neighbourhood Watch

Email: nw@staffordshire.pnn.police.uk

Police Contact Advice:

Telephone 999 in an emergency where there is a danger to life or a crime is in progress.

Telephone 101 for **non**-emergencies where police attendance is required, to report a crime or to report any other incidents. Calls to 101 have a fixed cost of 15p per call.

If you are calling about the above, please tell us that you are responding to a message from Staffordshire Smart Alert.